## Falls Creek Long Lunch 2025

## FAQ's

## Friday 14<sup>th</sup> March 2025, 11:00am – 4:00pm

#### Q: Where do I book?

A: Tickets can be booked through the Humanitix website: The link is here > https://events.humanitix.com/falls-creek-long-lunch-2025

#### Q: How much is the ticket?

A: Ticket price is \$190 (+ booking fee)

#### Q: What happens if I miss out on tickets?

A: A waitlist is available through the Humanitix platform. If a ticket holder cancels, their place will automatically be assigned to the person currently at the top of the waitlist.

#### Q: What happens if I can no longer attend?

A: Refunds are available until 7 days prior to the event. This can be achieved through the Humanitix platform, and you will automatically receive 100% of your funds when you cancel. Your space will then be offered to the person currently at the top of the waitlist.

#### Q: What is included?

A: Return coach trip to and from the Long Lunch event site, Canapes and Sparkling Wine on arrival to Long Lunch site, 3 course meal, matched wines and beer.

### Q: How many guests per table?

A: 10 guests per table.

#### Q: I want to sit next to someone particular; can I reserve seats together?

A: SEATING ALLOCATIONS ARE REQUEST ONLY THROUGH THE HUMANITIX BOOKING PLATFORM. You can <u>request seats</u> you would like while purchasing your tickets through Humanitix. To ensure the seating arrangements allow for full capacity of the event, Falls Creek Alpine Resort may need to <u>adjust seating arrangements</u>. To ENSURE you sit together with your group PLEASE BOOK ALL TICKETS IN THE ONE ORDER. You can view the seating plan when booking but cannot re-access to edit.

### Q: I have allergies/dietary requirements, can you cater for me?

A: Please be sure to notify us of all allergy or dietary requirements in advance, this information should be included when booking your ticket. If there is further information you need to share with us, please email <a href="mailto:events.fallscreek@alpineresorts.vic.gov.au">events.fallscreek@alpineresorts.vic.gov.au</a>. All requests must be received no later than 7 days prior to the event.

### Q: I don't drink alcohol, will there be non-alcoholic options?

A: A range of non-alcoholic beverages will be available. The ticket price remains the same.





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## Q: How do I get to the lunch site?

A: All attendees will need to park in the car parks opposite St. Falls Resort. There will be a complementary coach to take all attendees to and from the Long Lunch Site. Please note there is no parking available at the event site. If you have mobility or accessibility requirements, please email <a href="mailto:events.fallscreek@alpineresorts.vic.gov.au">events.fallscreek@alpineresorts.vic.gov.au</a> to discuss additional assistance

#### Q: What should I wear?

A: Alpine areas can have sudden and unexpected weather changes. It is recommended that you check the local forecast before departing, wear appropriate footwear and clothing for an afternoon outside and bring adequate layers to ensure your own comfort.

### Q: What happens if the weather is bad?

A: The Long Lunch is held at a beautiful outdoor, open air location. While there is always the possibility of unfavourable weather, the event will proceed as planned unless severe inclement weather is forecast. In the event of severe, inclement weather, an alternate local location may be explored, or the event postponed to a later date.



